

2021 Cover Arizona Enrollment Scenarios



Special Thanks to: Abby Sanchez and Claudia Maldonado

Scenario 1

Stacy is a mother of 3 children, ages 3 years old, 5 years old and 7 years old. Stacy works a part time job at a grocery store making about \$700 every 2 weeks. Stacy and her children are living with Her boyfriend, Daniel. Daniel works as a contractor an earns \$2,000 a monthly. Stacy children are from a prior relationship and receives \$350 in child support on a weekly basis. Since Stacy works part time, she pays \$400 in childcare weekly. Stacy claims all 3 children on her taxes. They have recently moved to Arizona and are unsure of what they qualify for.



Scenario 2

Francis comes into your office asking about insurance as he migrated from Mexico and is undocumented. Francis has two daughters, Maria (5 years old) and Valentina (11 years old) who are U.S. Citizens. His wife Adriana is a Lawful Permanent Resident for two years and attending college. Francis works for a landscape company while earning about \$2850 per month. Francis is concerned about his daughter Maria who needs to start seeing a doctor.



Scenario 3

Cody is a Native American man who lives in your town with his wife, Brittany and son, Brandon who is 6 years old. Cody has a nephew that stays with them some of the time when they are not on the reservation. He is worried about his family getting coverage as Brittany is currently 6 months pregnant. Cody states that he owns a mechanic shop with a friend and they split the pay 50/50. After business expenses and his share, he makes about \$42,753.



Scenario 4

Jean calls your office attempting to reach you regarding health insurance. She and her husband have been wanting to look at insurance that is better than what they currently have and the non-profit they work for does not offer employer sponsored health coverage. Jean is 61 and her husband is 59. Both of their children are out of the home and they do not have their children on their plan currently. Jean and her husband own a rental property in town and make about and \$60,000 annually.



Scenario 5

Joseph and Keshka are a couple from Ghana, Africa. They both have a student visa status for 4 years and Joseph is attending college in town. They have a boy named Ethan who is 3 years old who is also on a visa with his parents. They have a baby on the way and are wanting to make sure they can find health insurance to cover the delivery. Joseph teaches at the college in his Master's program and earns about \$1,200 per month.



Sharing Time

- Please take 5 minutes to discuss among your group one of the most difficult enrollment scenarios you've had to work through.
- Please have your notetaker jot down what happened and how you worked through the situation to achieve a positive outcome.



Thank you!

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